



MAITHA TEODORO



PROFILE

- I have been working on my field for 4 years and I have a well-rounded background in computer applications and software. I am also experienced in handling clients and delivering services.

CONTACT ME AT



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Bacoor Cavite, Philippines



EDUCATIONAL HISTORY

- May 2016 **Bachelor of Science in Information Technology**
STI College Las Piñas

Relevant Coursework: Information Technology System Project (Thesis)

- Developed Billing and Collection System using VB.NET and Crystal Reports.
- Database used is Microsoft SQL and has relational databases.
- Documented the system and used Flowchart, DFD, ERD and Gantt Chart.
- Developed systems such as Library, Point of Sales and Inventory using VB.NET and Microsoft SQL.



SOFT SKILLS

- Analytical
- Organized
- Troubleshooting
- Critical Thinking
- Problem Solving



HARD SKILLS

DevOps (Development and Operations)	<div style="width: 80%;"></div>
Agile Project Delivery	<div style="width: 75%;"></div>
SDLC Methodology	<div style="width: 85%;"></div>
Deployment Management	<div style="width: 70%;"></div>
Database Management	<div style="width: 80%;"></div>
Software Testing	<div style="width: 75%;"></div>
Programming	<div style="width: 80%;"></div>
System Administration	<div style="width: 75%;"></div>
Technical Support	<div style="width: 80%;"></div>
Data Security	<div style="width: 75%;"></div>
Computer Networking	<div style="width: 75%;"></div>
Client Management	<div style="width: 75%;"></div>



WORK EXPERIENCES

● April 2018 - January 2019

SCM Support (Software Configuration Management)

Accenture Philippines | Coles

- Part of SCM Team which supported all system developments within Coles in every production.
- Handled the system's version control.
- Document using Confluence and improve the current application's workflow and cycle.

● September 2017 - April 2018

Associate DevOps Engineer (Development and Operations)

Accenture Philippines | GOEP (Global Online Expansion Platform)

- Worked as a part of the DevOps Team which supported the client's concerns such as deployment failures, network issues, access issues, or special improvements for a particular tool.
- Followed the principle of Agile Project Delivery using Kanban Methodology.
- Applications used for this project are as follows:
 - Version Control/Repository Manager: Git, Gitlab, Sonatype Nexus
 - CI/CD: Jenkins
 - Configuration Management: Chef
 - Container: Docker
 - Security/Directory: LDAP
 - CRM Application: JIRA
 - Documentation: Confluence
 - Program: Shell Scripting

● July 2017 - August 2017

JIRA Administrator

Accenture Philippines | QBE Insurance

- Configured their JIRA Cloud interface and function based on their needs and requests.
- Conducted trainings for the clients on how to administer the application to prepare for the handover.

● January 2017 - July 2017

Associate DevOps Engineer (Development and Operations)

Accenture Philippines | ANZ Banking (Australian and New Zealand Banking)

- Continuously optimized our services to fully support every deployment.
- Frequent discussions and meetings were conducted to follow the principle of Agile Project Delivery were Scrum Methodology is used and broken down in Sprints.
- Applications used for this project are as follows:
 - Version Control/Repository Manager: Git, Gitlab
 - CI/CD: Jenkins
 - Security/Directory: LDAP
 - CRM Application: JIRA
 - Documentation: Confluence
 - AWS: EC2, S3
 - Terminal: PuTTY

● October 2016 - November 2016

Associate Software Engineer

Accenture Philippines | Oracle Service Cloud

- Delivered and conducted test cases for the newly developed website for the client using Selenium.
- Prepared test cases and run testing codes by using automation.

● October 2013 - September 2014

Deployment Specialist

Ithiel Corporation | Billing and Collection System Implementation

- Fully implemented the Billing and Collection System from Armadillo Holdings.
- Written a system manual and trained employees to use the system.
- Maintained and administered the developed system along with the database using Microsoft SQL.
- Continuous development and features were added to the system using VB.NET.
- Setup a new network.

● May 2013 - September 2013

Application Developer

Armadillo Holdings Incorporated | Billing and Collection System Development

- Worked with a colleague as a team to develop a Billing and Collection System using Microsoft Visual Basic 6.0 and Microsoft SQL that will replace their old system with upgraded features.
- Gathered requirements from the client before proceeding on development.
- Designed database structure.
- Worked on the UX Design of the client's website.
- Conducted UAT.